



RISEDALE

SCHOOL

A family of learners

RECRUITMENT PACK

December 2025

Dear Candidate,

SUBJECT: Recruitment Pack – Safeguarding Support Officer

Thank you for your interest in the Safeguarding Support Officer at Risedale School. I hope you find the information you require within this recruitment pack.

Risedale is a fairly small community school with a fantastic, tight-knit staff, a wonderful group of young people and a clear but determined agenda to make sure that every pupil is looked after, challenged and ultimately leaves ready for a positive future. We are at an exciting point in our journey; the school has entered a phase of change with improvements in progress and the opportunity for everyone to make a difference. We are absolutely committed to no young person being left behind and are passionate about ensuring that the quality of education (including enrichment) is excellent. We are also proud of our connections with the military and seek to capitalise on this and our community partnerships, including veterans and local historians.

Our aspiration is that every pupil and staff member is supported to be the **BEST** version of themselves. Members of our Risedale family will feel a strong sense of belonging and accomplishment as a direct result of attending our school. They will accumulate knowledge, cultural capital and social skills, such as empathy and kindness, enabling them to thrive in society and enjoy healthy **RELATIONSHIPS**. All our pupils will make good progress from their starting points. At whatever stage of their education Risedale pupils leave us, they will be well-equipped to take the next steps on their journey to becoming a **RESPONSIBLE, RESPECTFUL** and **RESILIENT** citizen who can embrace change and learn from mistakes.

If you decide to apply, please do so using the Risedale Job Application Form, utilising the 'Supporting Evidence and Further Information' sections to detail how your knowledge, skills and experience meet the requirements for this post, what you can bring to this post and why you wish to work at Risedale. Please do not send a CV or apply through a recruitment agency.

Return your application either via email to jobs@risedale.org.uk or alternatively post your application to Mrs L Greenwood, Headteacher, Risedale School, Hipswell, Catterick Garrison, DL9 4BD. Please ensure your application arrives no later than 23:59 Sunday 11th January 2026. Please mark your envelope 'Safeguarding Support Officer' in the top left-hand corner.

I hope you will accept my thanks in advance for your interest in the post, and excuse my discourtesy in responding only if you are shortlisted for an interview.

I look forward to hearing from you.

Yours sincerely,



Mrs L Greenwood
Headteacher





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JOB INFORMATION

JOB TITLE	Safeguarding Support Officer
SALARY / GRADE	Pay Grade F Point 09-13 £23,626.41 - £25,195.49 pro rata'd salary (£27,254 - £29,064.00 full time equivalent salary)
HOURS	37 hours per week
CONTRACT TYPE / TERM	Term time + 1 week
TO START	February 2026
CLOSING DATE	23:59 Sunday 11th January 2026
INTERVIEW DATE	Monday 19th January 2026

Make a Real Difference: Join Our Dedicated Safeguarding Team!

Are you passionate about protecting vulnerable individuals and making a real difference for young people and families in your community?

Risedale School is seeking a motivated and compassionate individual to join our team as a Safeguarding Support Officer.

About the Role:

As a Safeguarding Support Officer, you will play a crucial role in supporting the delivery of our safeguarding services. You will work alongside experienced professionals, including the Designated Safeguarding Lead where you will:

- Work as part of the school's safeguarding team
- Provide administrative support to safeguarding professionals
- Build positive relationships with young people, colleagues, and external agencies
- Assist in the recording and management of safeguarding information
- Support the coordination of safeguarding meetings and case conferences
- Contribute to the development and delivery of safeguarding training and awareness campaigns
- Respond to and manage safeguarding enquiries and referrals
- Maintain confidentiality and adhere to data protection regulations
- Develop an understanding of relevant legislation, policies, and procedures
- Contribute to the overall improvement of safeguarding practices.

Who We Are Looking For

We are seeking a candidate with proven experience in a supportive or administrative role within a safeguarding or high-confidentiality environment who is ready to take the next step in their professional development.

Essential Requirements:

- A genuine passion for safeguarding and protecting vulnerable individuals.
- Excellent communication and interpersonal skills.
- Strong organisational and administrative skills.
- The ability to work effectively as part of a team.
- A commitment to confidentiality and data protection.
- A proactive and enthusiastic approach to learning and growing within a safeguarding role.
- Good IT skills, including proficiency in Microsoft Office Suite and/or Google Workspace.
- Ability to remain calm under pressure.

If you would like further information on the role or would like to arrange a visit to the school, please email armstrong.a@risedale.org.uk to arrange a suitable time.

Completed application forms should be emailed to jobs@risedale.org.uk or alternatively can be posted to Mrs L Greenwood, Headteacher, Risedale School, Hipswell, Catterick Garrison, North Yorkshire DL9 4BD.

PLEASE NOTE: The school will not accept referrals/CVs from supply or employment agencies for this post.

Closing date: 23:59 Sunday 11th January 2026

Interview date: Monday 19th January 2026

We are committed to safeguarding and promoting the welfare of children and young people and expect all staff and volunteers to share this commitment. The successful applicant will, therefore, be required to complete an enhanced Criminal Records Disclosure. We encourage applications from all sectors of the community.

JOB DESCRIPTION

JOB TITLE:	Safeguarding Support Officer
PAY:	Pay Grade F points 9-13
CONTRACT TYPE / TERM:	Established / Term time only plus 1 week / 37 hours per week
RESPONSIBLE TO:	Senior Leader (Safeguarding and Attendance)

JOB PURPOSE:	To support the school's safeguarding provision by acting as a first point of contact for safeguarding concerns, promoting pupil welfare, and ensuring safeguarding processes are followed in line with current legislation and best practice.
SAFEGUARDING STATEMENT	This school is committed to safeguarding and promoting the welfare of our pupils and young people. We have a robust Child Protection Policy, and all staff will receive training relevant to their role at induction and throughout employment at the School. We expect all staff and volunteers to share this commitment. This post is subject to a satisfactory enhanced Disclosure and Barring Service criminal records check with the child barred list, for work with children. An ability to fulfil all spoken aspects of the role with confidence through the medium of English.

ACCOUNTABILITIES / MAIN RESPONSIBILITIES

Operational Issues:	• Act as a first point of contact for safeguarding concerns raised by pupils, staff, or parents • Apply knowledge of safeguarding legislation, policy, and guidance • Prioritise and escalate safeguarding concerns appropriately • Support pupils who may be experiencing difficulties, under the guidance of the Designated Safeguarding Lead (DSL), through providing a safe space and signposting to appropriate support services • Report allegations involving staff to the Headteacher or the Designated Safeguarding Lead (DSL) • Make informed decisions around information sharing, in line with data protection regulations • Organise and schedule safeguarding meetings, including multi-agency meetings (e.g., Child in Need, Core Group). • Maintain accurate safeguarding records (digital/paper-based) • Manage CPOMS (child protection online platform) and the safeguarding email inbox, and respond to queries or escalate as appropriate • Minute safeguarding meetings and ensure timely distribution of actions • Collate data for safeguarding audits, meetings, and inspections • Support staff with safeguarding implementation and best practice • Provide advice and guidance on safeguarding matters • Participate in reflective safeguarding case discussions • Assist in delivering safeguarding awareness sessions • Support safeguarding casework under DSL guidance
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	• Contribute to inspection preparation and audits
Communications	• Liaise effectively with external agencies (e.g., social care, police, health services) under the direction of the DSL. • Communicate effectively and sensitively with parents/carers regarding safeguarding matters, as directed by the DSL. • Work collaboratively with all school staff to promote a consistent and proactive approach to safeguarding.
Skills Development	• Maintain a thorough understanding of relevant safeguarding legislation, guidance, and school policies. • Commit to ongoing continuous professional development and safeguarding supervision.
Safeguarding	• Be committed to safeguarding and promote the welfare of children, young people and adults, raising concerns as appropriate • Assist the Designated Safeguarding Lead (DSL) in matters of safeguarding and child protection across the school. • Undergo staff safeguarding and child protection training as directed
Systems and Information	• Maintain accurate and up-to-date casework records • Record safeguarding and behaviour information on the appropriate school systems
Data Protection	• To comply with the Council's policies and supporting documentation in relation to Information Governance, this includes Data Protection, Information Security and Confidentiality.
Health & Safety	• Be aware of and implement your health and safety responsibilities as an employee, and where appropriate, any additional specialist or managerial health and safety responsibilities as defined in the Health and Safety policy and procedure • Work with colleagues and others to maintain health, safety and welfare within the working environment
Equalities	• We aim to make sure that services are provided fairly to all sections of our community, and that all our existing and future employees have equal opportunities • Within own area of responsibility work in accordance with the aims of the Equality Policy Statement
Flexibility	• North Yorkshire Council provides front-line services, which recognise the need to respond flexibly to changing demands and circumstances. Whilst this job outline provides a summary of the post, this may need to be adapted or adjusted to meet changing circumstances. Such changes would be commensurate with the grading of the post and would be subject to consultation. All staff are required to comply with Council Policies and Procedures
Customer Service	• The Council requires a commitment to equity of access and outcomes, which will include due regard to equality, diversity, dignity, respect and human rights and working with others to keep vulnerable people safe from abuse and Mistreatment • The Council requires that staff offer the best level of service to their customers and behave in a way that gives them confidence. Customers will be treated as individuals, with respect for their diversity, culture and values

Behaviours	• Link
Date of Issue	June 2025

PERSON SPECIFICATION

ESSENTIAL	DESIRABLE
Knowledge Understanding of the importance of confidentiality and data protection (GDPR).	- Awareness of relevant safeguarding practices, legislation and guidance (e.g., Keeping Children Safe in Education). - Understanding of child development and the impact of trauma.
Experience - Experience of using IT systems and software, including Microsoft Office Suite (Word, Excel, Outlook, PowerPoint) and/or Google Workspace and ideally experience with school management information systems (MIS). - Experience of working in a school or similar environment with children and young people. - Understanding of safeguarding principles and procedures, or a willingness to learn quickly.	- Proven administrative experience, including record-keeping, data management, and minute-taking. - Experience in using specific safeguarding software or databases.
Occupational Skills - Excellent communication and interpersonal skills, with the ability to build positive relationships with pupils, staff, parents/carers, and external agencies. - Experience in delivering basic safeguarding awareness sessions. - Strong organisational and time management skills, with the ability to prioritise tasks and meet deadlines. - Ability to work independently and as part of a team. - High level of accuracy and attention to detail. - Ability to maintain confidentiality and handle sensitive information with discretion and professionalism. - Ability to remain calm and professional in challenging situations. - Good problem-solving skills. - A proactive and flexible approach to work.	Ability to analyse data and produce reports.
Qualifications Educated to GCSE level or equivalent in English or Maths, or a willingness to achieve these during the programme - good literacy and numeracy skills	- Relevant administrative qualifications (e.g., NVQ Level 2 or 3 in Business Administration). - Level 3 Safeguarding Support Officer qualification, or equivalent, such as DSL training

Other Requirements • A genuine commitment to the safeguarding and well-being of children and young people • Empathy, patience, and a positive attitude • Professionalism and integrity • Resilience and the ability to cope with emotionally demanding situations • A commitment to continuous professional development • Committed to the school's policies and ethos • Enhanced DBS clearance with Child Barred List	• First Aid qualification.
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You should use this information to make the best of your application by identifying some specific pieces of work you may have undertaken in any of these areas. You will be tested in some or all of the skill-specific areas throughout the selection process.



OUR VISION & VALUES

Our aspiration is that every pupil and staff member is supported to be the **BEST** version of themselves.

Members of our Risedale family will feel a strong sense of belonging and accomplishment as a direct result of attending our school. They will accumulate knowledge, cultural capital and social skills, such as empathy and kindness, enabling them to thrive in society and enjoy healthy **RELATIONSHIPS**. All our pupils will make good progress from their starting points.

At whatever stage of their education Risedale pupils leave us, they will be well-equipped to take the next steps on their journey to becoming a **RESPONSIBLE**, **RESPECTFUL** and **RESILIENT** citizen who can embrace change and learn from mistakes.

We are 'The Risedale Family' and together we are 'A family of learners'.

ABOUT US:

Risedale School is a coeducational community secondary school welcoming pupils aged 11 to 16. It enjoys an enviable and growing reputation in its local community. Links with the Armed Forces are strong. The school has one of the largest proportions of Service Children of any secondary school in the UK, and this military connection is an essential part of the school's distinctive character.



OUR LOCAL AREA:

Risedale School is located within the pretty village of Hipswell at the heart of Catterick Garrison, close to the historic market town of Richmond. It is set within a beautiful part of North Yorkshire, close to both Swaledale and Wensleydale. Catterick is a thriving and advancing location offering a choice of affordable and desirable housing opportunities and a unique and close community. Princes Gate Retail Park offers all major amenities including supermarkets, cafes, shops, a leisure centre and a library. Risedale is just a 5-minute drive from the A1(M), providing easy access to Teesside, York and the Leeds conurbation. Major centres like Darlington are within easy reach for commuters, shoppers or leisure seekers, at around a 30-minute drive along the A1(M).

CHILD PROTECTION:

We are committed to safeguarding and promoting the welfare of Children and Young People and ensuring that employees are suitable persons to work with them. All applicants are requested to provide, in their application, explanations for any gaps in study and/or employment history. Applicants should include in the Previous Employment section of their application form, details of any other unpaid work/experience, for example, voluntary work.

Applicants are advised that references will be requested prior to interview where consent has been given. References should be from "suitable" referees, that is, the current or most recent employer and, where this did not involve work with children and young people, the most recent employer where the work was with children or young people. Where we consider that additional references are required, we reserve the right to request details of alternative referee(s) from the candidate.

Interviewees are required to bring to interview original documents relating to identity and qualifications.

This school will only ask an individual to provide details of convictions and cautions that it is legally entitled to know about. Where a DBS certificate can legally be requested (where the position is one that is included in the Rehabilitation of Offenders Act 1974 (Exceptions) order 1975 as amended, and where appropriate Policy Act Regulations as amended) this school can only ask an individual about convictions and cautions that are not protected.

As part of a robust safer recruitment process, the school will carry out online searches on shortlisted applicants to identify any safeguarding or suitability issues that can be explored at interview.

At interview, or in a separate discussion, this school ensures that an open and measured discussion takes place on the subject of any offences or other matter that might be relevant to the position. Failure to reveal information that is directly relevant to the position sought could lead to withdrawal of an offer of employment.

On induction, all staff will be provided with Child Protection training, appropriate to the role, including information regarding the North Yorkshire Safeguarding Children Partnership, Local Authority and School Child Protection and Safeguarding policies and practice guidance and information on expected probation, safe working practice, standards of conduct and behaviour and disciplinary, capability and whistle-blowing procedures. The [Child Protection Policy](https://www.risedale.org.uk/information/policies) can be found on our website at [risedale.org.uk/information/policies](https://www.risedale.org.uk/information/policies).